uila

Success Story: Government Industrial Ministry accelerates resolution of critical Application slowness by 75%
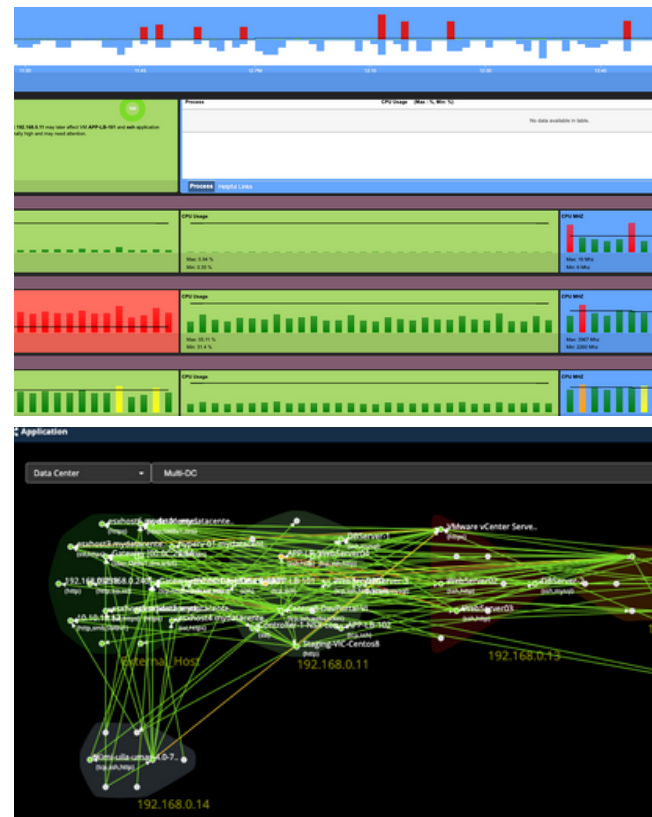
Background

Government Agency/Economic Ministry in APAC that is responsible for formulating policy and laws for industry, energy, minerals, measurement standards, state-owned enterprises.

Challenges/Needs

- IT team had no insight into all the components and the dependencies for their critical and confidential applications.
- Siloed approach for diagnosing a problem and solving it one at a time is time-consuming and not efficient for IT investments and resources

Uila Solution

- The IT team used Uila's automated Application Dependency Mapping & Topology Mapping to get end-to-end insight into their application components and transactions.
- The team uses Uila' single-click root-cause analysis to isolate and resolve slow application access.

Uila Benefits

With Uila, the IT Manager was able to improve team efficiencies and accelerate his team's application slowdown and outage resolution by 75%.