



## Success Story: Large US County ensures top Application Performance & Cyber Threat Protection

### Background

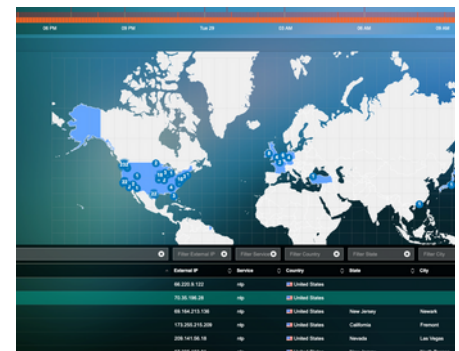
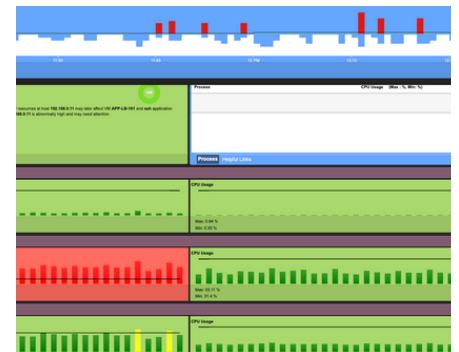
Largest county in a south east state in the United States.

### Challenges/Needs

- Critical applications like those used for water services was very slow to access and was a frequent source of complaints.
- Needed a cyber threat monitoring and protection system that can alert them to any cyber attacks against the county's critical applications and infrastructure.

### Uila Solution

- The IT team used uObserve's automated Application Dependency Mapping & single-click root cause analysis to troubleshoot the critical water services application. Uila was able to pin-point this to a CPU Ready right-sizing issue. Uila uObserve also recommended the necessary CPU resources to be assigned to the virtual infrastructure supporting the application and was able to restore the performance to the optimal value.
- The IT security team was able to identify. They also noticed certain exfiltration of data to unapproved locations on the internet. The team based on this information was able to take the necessary action to prevent this.



### Uila Benefits

With Uila, the IT team was able to reduce troubleshooting time by 80% and guarantee the security of the critical county applications.