



Success Story: Multinational Electronic Conglomerate

Background

- Multinational conglomerate whose products and services include information technology and communications equipment and systems, electronic components and materials, power systems, consumer electronics, etc.

Challenges/Needs

- IT team was frequently receiving complaints for Application slow down issues. Also these problems were reported intermittently, which made it even more difficult to pin down the actual reason behind the slow down.
- Existing monitoring solutions focussed only on measuring end-user response time, and did not help them get to root-cause for the application slowdown.

Uila Solution

- With Uila's time-travel option, the IT team was able to get a detailed view for the application performance over an extended period of time, and find the correlated infrastructure "hotspots" during outages and performance challenges.
- With Uila's Full stack visibility (Application Performance Monitoring, Infrastructure Performance Monitoring, Network Monitoring, Storage Monitoring) for virtualized data centers, the IT team was easily able to pinpoint the issues on-hand to **storage** problems.
- Uila was easily able to point out the storage issues due to overloaded disk usage. Once the IT team allocated more storage resources, the application problems were eliminated.

Uila Benefits

- With Uila, the IT team was able to quickly solve the problem on hand in a very timely and efficient manner.
- The IT team continues to rely on the Uila solution after that incident for proactive monitoring, to avoid these issues in the future before they impact the user.