



## **Success Story: Organization providing IT solutions for Moving and Relocation services adapts to new WFH (Work From Home) requirements**

### **Background**

- IT Services organization for Moving and relocation industry.

### **Challenges/Needs**

- Due to the recent global healthcare epidemic, the organization had to urgently implement Work From Home (WFH) policies.
- Not all employees had access to the highest configuration PCs. So it was determined by the IT team that rolling out a Virtual Desktop solution would be the ideal choice in this case.

### **Uila Solution**

- With Uila's agentless monitoring, the rollout of a monitoring solution for the remote working staff was a breeze, as the IT team did not need to instrument every remote worker PC for monitoring.
- With Uila's end-to-end VDI visibility, the IT team is able to leverage the automated Application & Infrastructure dependency Map to monitor the entire deployment and prevent any unplanned outages of critical applications for the entire remote workforce.

### **Uila Benefits**

With Uila, the IT team able to quickly roll out a monitoring solution for their entire workforce which was forced to work from home. Also with the end-to-end visibility, the IT team could easily pinpoint the root cause for any unplanned downtime or performance degradations.